

Ministry of Long-Term Care Long-Term Care Operations Division Long-Term Care Inspections Branch Ottawa Service Area Office 347 Preston Street, Suite 420 Ottawa ON K1S 3J4 Telephone: 1-877-779-5559 OttawaSAO.moh@ontario.ca

Original Public Report

	ne 16, 2022 22_1153_0001		
☐ Critical Incident System ☐ Proactive Inspection ☐ Other	□ Complaint □ SAO Initiated	□ Follow-Up	☐ Director Order Follow-up☐ Post-occupancy
Licensee Hilltop Manor Nursing Home Ltd.			
Long-Term Care Home and City Hilltop Manor Nursing Home, Merrickville			
Lead Inspector Cheryl Leach (719340)		Inspector Digital Signature	
Additional Inspector(s) Janet McParland (142)		Cheryl Leach 2022.06.16, 14:02:45 -04'00'	

INSPECTION SUMMARY

The inspection occurred on the following date(s): June 1, 2, 3, 6, 7, 10, 13 and 14, 2022.

The following intake(s) were inspected:

- Log# 019177-21 (CIS #2645-000002-21) related to an incident that resulted in hospital transfer and significant change to health status.
- Log# 007904-22 related to staffing, infection prevention and control, maintenance, pest control, housekeeping, food quality and medication incident.

The following Inspection Protocols were used during this inspection:

- Falls Prevention and Management
- Food, Nutrition and Hydration
- Housekeeping, Laundry and Maintenance Services
- Infection Prevention and Control (IPAC)
- Medication Management
- Resident Care and Support Services
- Safe and Secure Home



Inspection Report under the Fixing Long-Term Care Act, 2021

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INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.